

RETURN MATERIAL AUTHORIZATION FORM

Since December 1, 2001, AMASS Data Technologies Inc does not accept returns without a valid RMA number. Proceed as follows:

1. Fill out this form as appropriate for the given product.
2. Fax it to AMASS Data Technologies Inc, Attn: Service Dept. Fax #: 819 457-9802
3. ADT will contact you and assign an RMA number if the problem remains unresolved.
4. Include a copy of this RMA form with the shipment as well as any other information that may be requested by ADT.

Contact information:

NAME: _____ PHONE: _____

EMAIL: _____ FAX: _____

COMPANY: _____

GENERIC FORM

Product name:

Product model number: QTY

Describe the problem(s) or reason(s) for return:

If the product is an SDI-12 sensor and communications are possible, enter the responses to the following commands:

Send this command: 'aI!'	Response:
Send this command: 'aM0!'	Response:
Any command which returns the set-up of the sensor (see manual).	

ADT comments:

***RMA NUMBER:**

Returned to customer
(yyyy/mm/dd):

*Do not send products to ADT without having a RMA number assigned to this form. Include this completed form, with RMA number, along with your shipment.